

## **Additional Remediation Support Offered by Distance & Digital Education Office**

If you require assistance in remediating your instructional content, **please email Dr. Shaffer's office at [digitalaccessibility@tamu.edu](mailto:digitalaccessibility@tamu.edu)** with the following details:

- Instructor's Name
- The semester course will be taught, and the course code.
- Whether you need the full course or specific parts remediated (please specify which parts)

**Remediation Process:** Dr. Shaffer's team will download inaccessible files from your Canvas course and assign them to her student workers for remediation. Once the files achieve an Ally accessibility score of 93% or higher, the finalized accessible files will then be placed in a OneDrive folder, and access will be shared with the instructor. You as an instructor will need to replace the original files in your course with these updated versions. All remediated files will have ACC or acc at the end of the file name. If they are captioning files, the new file name will have cc at the end.